



# About Supportive

Based in Vincennes, Indiana, Supportive Insurance Services was founded by Barb Donnar, President and CEO, in 2001. Today, Supportive has a staff of 22 highly trained professionals focused on the licensing needs of insurance agencies, agents, adjusters and insurers. Supportive has a tremendous amount of insurance licensing knowledge, with each of our employees averaging 20-plus years of licensing and insurance experience.

We can manage the entire licensing process for you – from obtaining initial licenses to maintaining them and filing the documents required by the various states. We take the pain out of licensing, simplifying it, making it affordable, and enabling you and your adjusters to get on with helping insureds get back on their feet again after a loss.



# We Make it Happen

Adjuster licensing doesn't have to be complicated and cause extra work and headaches for your staff. Or, even worse, result in potential compliance problems for your firm if not done properly. Let our experienced staff at Supportive take care of the A to Z of adjuster licensing. Rely on our expertise, integrity, consistency and stability so that you can keep your staff focused on expanding and growing your business.



**For more information, please contact:**

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**WE BRING  
SIMPLICITY  
TO ADJUSTER  
LICENSING**  
...

**Supportive  
Insurance  
Services, LLC**



## How We Can Serve You

Independent and staff claim adjusters face potentially confusing licensing requirements from one state to the next. Some states, in fact, may not even require a license for independent or staff adjusters, which can complicate matters even further when an adjuster doesn't have a license and is looking to work in a state that does. Supportive Insurance Services will work with you and your organization to develop a customized plan to complete your adjuster licensing as effortlessly and expediently as possible.

### New Licensing



Supportive Insurance Services will provide you with all of the information you and your organization need to become licensed. Our team of adjuster licensing professionals will research state requirements to determine all insurance licensing requirements applicable to you. We will also handle all of the forms and submissions required for the insurance licenses you need. Once submitted, we will follow-up to ensure issuance of your licenses.

Licensing for adjuster firms is even more complicated than adjuster licensing. Some states require organizations be registered with the Secretary of State's office prior to applying for an

agency license. It is complicated, tedious and requires copious follow-up. Supportive Insurance Services will obtain registered agent services, complete certificate of authority forms, coordinate paperwork with the departments of insurance and make sure your adjuster firm licensing is completed as expeditiously as possible. Our team has a proven record of success.



### Licensing Management

Getting proper insurance licenses is the first step in meeting state regulations. But it doesn't end there...maintaining these licenses is critical. At Supportive, we provide

Licensing Management services to customers – agents, agencies, adjusters, and insurers – so that you don't have to worry about missing a renewal or falling out of compliance with continuing education courses. With this service, you have **online access to your license information** and can **track your continuing education course completions**. We will **notify you of upcoming license renewals** and **process them on your behalf**. We will also **advise the necessary insurance departments of any changes** to the firm's name, address and director and officers.



## Here Is What Some of Our Clients Have to Say About Us

*Supportive Insurance Services has provided us with exceptional service in connection with our adjuster licensing. Not only do they help obtain licensing for us, they help to maintain the licenses as well. Supportive Insurance Service's thorough knowledge of the adjuster licensing process and their streamlined approach to licensing benefits our compliance and adjuster teams.*



**Annette Sullivan**, Compliance Analyst  
Navigators Management Company Inc.

*Our firm has worked with Supportive Insurance Services for over 10 years. We trust them with critical licensing work for producer, agency, and adjuster licensing, as well as secretary of state corporate registrations. Supportive is timely, professional, knowledgeable, cost effective, and most of all trustworthy. I highly recommend them for any company that needs new licenses or license renewal management.*



**Joseph Patton**, Esq., Owner  
CRS Licensing, LLC